



Telephone and Voice Recording Systems

Voice Recording Solutions Overview



Versadial® is a Proven Solutions Provider of Telephone and Voice Recording Systems

Reliable Performance

Our systems are used in every-day, heavy-duty, high-demand environments. Our solutions are found where reliability and low-cost maintenance are priorities. Voice recording system integrators, government agencies, privately operated call centers throughout the United States and around the world rely on our field-proven services and products.

From Versadial, you get world-class functionality, greater usability, and enhanced server stability. That's because we've been working towards perfecting our flagship software, VSLogger™, for nearly 6 years. Our server software offers seamless operation under Microsoft Windows 2000 Pro, XP Pro; remote versions of VSLogger will run flawlessly on Windows 2000, XP and legacy Windows 95/98.

World-Class Features

Now in its 5th generation of development, VSLogger is packed with the kind of powerful features that you expect from a heavy-duty and high-demand system, such as an intuitive graphical interface, easy-to-use message play/search functions, and full functionality over LAN, intranet, and even the Internet (recommended only for high-end secure applications). Our systems allow you to record up to 256 simultaneous calls via analog telephone, audio, digital PBX, ISDN, T1, E1, and PRI lines. VSLogger does not require Versadial -proprietary hardware for any of its voice recording and playback and record storage/retrieval functions. And you get all this at a competitive price - with no extra software licensing fees for additional users or other remote access stations.

Long Term ROI

Just because simplicity is the basic tenant of our business doesn't mean that our solutions are simple. We provide telephone and voice recording systems that easily grow with your business while maintaining powerful functionality and features. By this we mean that your Versadial system will help you meet the demands of change as your operation grows and expectations increase. You can scale-up and expand your voice recording operation easily and quickly - which will help keep your Versadial Solution in operation for a very long time.

Open Architecture

Versadial's powerful voice recording systems can be installed in just about any Windows-compatible environment: from a desktop computer to a 19" server rack. No proprietary hardware means that you can expand and change your Versadial system with off-the-shelf components and parts. You will never be left high and dry with expensive esoteric equipment again. Using simple TCP/IP API your custom recording can be controlled from remote Windows or UNIX computer.

Network Compatibility

Since our software supports TCP/IP network protocol, nearly all functions can be accessed locally on the server itself, or through any workstation on your network. Under the right secure environment, you can even open access via the Internet.

Wide Application

Record from any combination of analog telephone or audio lines; digital PBX extensions, ISDN, T1/E1, and PRI lines.

From custom turnkey systems to affordable do-it-yourself kits, Versadial Solutions offers price competitive solutions that will grow with your business.



Solutions With A Choice

Recording Solutions that grow with your business.

Scalable, Expandable

Accommodate from 4 to 256 channels and add as many workstations as you need for remote access - easily and inexpensively.

Optimized Storage/Retrieval

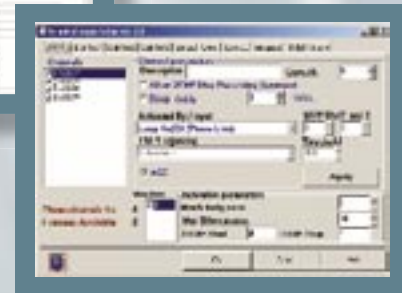
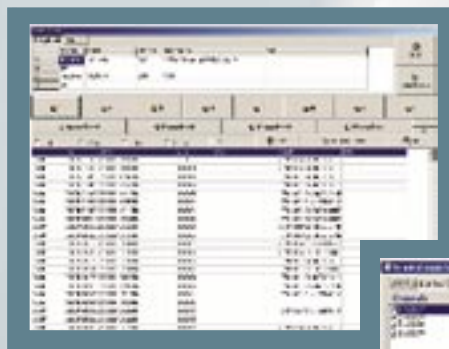
Experience efficient real-time recording, archiving, and retrieval - all configurations offer the flexibility of fast recall from the hard drive. Safe and secure archiving configurations available using DVD, MO or other removable media.

Secure and Intuitive Operation

Our software is designed with intuitive graphic-oriented operations, making administration and training so simple that most of your staff will be up and running after the first full day of use. All functions and channels can be protected by multi-level security access for flexible but secure operation.

Cost Effective

Whether you want to build it yourself or have us build a large-scale system for you, our voice recording solutions cost a fraction of our competitors because we use only non-proprietary, turn-key components that are easy to maintain and inexpensive to replace. From a custom large-scale multi-channel digital turnkey system to an affordable do-it-yourself kit, Versadial Solutions are solutions that grow with your business.



For more information, call our sales office at (949) 457-0650 or go to our website at www.versadial.com and fill out our online "info request" form.

Do-It-Yourself Kits

Save money by building your own Versadial system with all of the worldclass software features of VSLogger.

Our kits come complete with software (server and remote versions), voice boards, drivers, and full documentation. With our designed-in scalability, start with 4 channels and expand all the way up to 256 per single recording system.

Choose from over a dozen different kits to meet your specific needs:

- Record from analog telephone/audio, digital PBX, BRI ISDN lines.
- Record from E1, T1, T1/PRI ISDN or E1/PRI ISDN lines.



Turnkey Systems

Have a need for a digital voice recording system, but no time or desire to build one? We offer three starter systems that can be customized to fit your needs:

VDL-PC-SLIM – a compact PC-based hard drive recording system that can take analog inputs on 4 to 8 channels with optional archiving to CD-R or DVD-RAM.

VDL-PC – a medium range PC-based system that can be configured to record 4 to 32 channels from analog or digital PBX inputs, or record input from 1 to 4 T1/E1 lines. This low-cost system also records to hard drive and includes archiving to DVD-RAM.

VDL-IND – an industrial type 19' rack-mount system that records to hard drive and can be configured for any combination of inputs (audio lines; digital PBX extensions, ISDN, T1/E1, and PRI) and includes archiving to DVD-RAM. This configuration is specifically designed for fault-tolerant mission-critical applications.

VSLogger™ Software Features

Server Software

- Compatible with Microsoft Windows 2000/XP Pro or Server.
- Record up to 256 channels per system from analog telephone and audio, digital PBX, ISDN, T1, E1, and PRI lines. Recording connection in either passive tap or terminating mode.
- Support for a wide range of voice recording boards.
- External API.
- Productivity Functions: full screen graphical interface, scheduled recording, fast recall and instant recall, media label auto-print, report generator, automatic catalog refresh, audio and visual alarms, recorded media auto-eject, media archive auto-create (for searching off-line media). Also, selectable multi-language support (additional languages can be added upon request). Multiple activation options (loop on/off, VOX, DTMF, manual), and real-time monitoring and playback.
- Audio File Management: 2:1, 4:1 and 10:1 compression rates, convert files to Wave (WAV) format, and support for third party audio playback tools (e.g., CoolEdit). Also, ability to save multiple copies of audio files to any logical drive, including additional hard drives and removable media (e.g., MO, DVD-RAM, CD-R). Search and sort audio file catalog by time, channel, dialed number, caller ID, or text tag, plus sort and export search results (e.g., delimited text, RTF).

Remote Client Software

- Compatible with Microsoft Windows 2000 and Windows XP, and legacy Windows 95/98.
- Support for TCP/IP network protocol.
- Productivity Functions: full screen graphical interface, fast recall, connect to multiple recorders, report generator, media archive re-generate (for searching off-line media). Also, selectable multi-language support (additional languages can be added upon request).
- Audio File Management: 2:1, 4:1 and 10:1 compression rates, convert files to Wave (WAV) format, and support for third party audio playback tools (e.g., CoolEdit). Also, ability to download multiple audio files to any local drive, playback recordings from the local drives or directly from the server computer. Search and sort audio recordings by time, channel, dialed number, caller ID, or text tag, plus sort and export search results (e.g., delimited text, RTF).

Hardware Requirements

Server

Following specifications are minimum requirements for up to 24 channels; for more than 24 channels, we recommend higher processor speeds and additional RAM:

- Microsoft Windows 2000/XP Pro
- 800 Mhz (Pentium 3) CPU
- 128 Mb RAM
- 25 Gb hard drive (for up to 3000 hours of audio recording time) with 2 or 3 partitions. Increase hard drive capacity if you require more than 3000 hours of recording time per archive cycle.
- Sound card
- Network card. (optional)
- Removable media for archiving (optional)

Remote Client

Following specifications are minimum requirements for remote system operations:

- 800 Mhz (Pentium 3) CPU
- Microsoft Windows 2000/XP/95/98/Me
- 128 Mb RAM
- Sound card
- Network card



"Recording solutions that grow with your business."
17 Hammond, Suite 401, Irvine, CA 92618 USA
Phone: (949) 457-0650 FAX: (949) 457-0465
www.versadial.com

Sales: sales@versadial.com
Support: support@versadial.com

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